

Cases referred to independent Mediators through Building Management Mediation Co-ordinator's Office from 01/01/2008 to 31/12/2012

During the 5-year period from 1 January 2008 to 31 December 2012, a total of 589 cases have been referred to mediators by the BMMCO. As at 31 December 2012, mediation has been conducted and completed in 556 cases, of which 226 have been settled after mediation. The success rate, based on cases completed, is 41%. The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, ranges from 49 days to 62 days during that period.

Average Duration between the date of Appointing Mediator to the date of Completion of the Whole Mediation Process (in days) for Building Management Cases

Year	Days ^v
2008	53
2009	60
2010	49
2011	52
2012	62

^v It is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that year.

On average, it took 6 hours to reach a full and partial agreement and 4 hours to reach no agreement. Regarding the cost of mediation, the Judiciary did not collect such statistics over the mentioned period, and thus could not provide such figures. However, according to the previous record of the BMMCO, 96% of cases appointed mediators who offer mediation services on a pro-bono basis.

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Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case(hour)
Cases with Full agreement	162 (29%)	6
Cases with Partial agreement	64 (12%)	6
Total number of cases with full/partial agreement	226 (41%)	-
Cases with No agreement	330 (59%)	4
Sub-total (Cases with Mediation)	556	
Cases settled/ withdrawn/ discontinued without mediation	31	
Others (e.g. result pending, etc)	2	
Total:	589	