

Cases referred to independent Mediators through Family Mediation Co-ordinator's Office from 01/01/2017 to 31/12/2017

In 2017, a total of 231 cases have been referred to mediators by the FMCO. As at 31 December 2017, mediation has been conducted and completed in 140 cases, of which 86 have been settled after mediation. The success rate, based on cases completed through mediation, is 61%. The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, is 78 days.

Over average, it took 13 hours to reach a full agreement, 8 hours to reach a partial agreement and 10 hours to reach no agreement.

Regarding the cost of mediated cases, it was, on average HK\$11,200 per case / HK\$800 per hour for a case with full agreement; HK\$6,400 per case / HK\$900 per hour for a case with partial agreement and HK\$7,400 per case / HK\$800 per hour for a case without agreement.

According to the record kept by FMCO, 44% of cases appointed mediators from NGOs for family mediation. These NGOs would provide mediation service with concession rate to the parties with financial difficulty.

Cases referred to independent Mediators through
Family Mediation Co-ordinator's Office
(From 01/01/2017 to 31/12/2017)

Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case(hour)	Average Cost of Mediation per case (HK\$)
Cases with Full agreement	72 (51%)	13	\$11,200 per case/ \$800 per hour
Cases with Partial agreement	14 (10%)	8	\$6,400 per case/ \$900 per hour
Total number of cases with full/partial agreement	86 (61%)	-	-
Cases with No agreement	54 (39%)	10	\$7,400 per case/ \$800 per hour
Sub-total (Cases with Mediation)		140	
Cases settled/ withdrawn/ discontinued without mediation		28	
Others (e.g. result pending, etc)		63	
Total:		231	
Duration of the Whole Mediation Process (days) ^v		78	

^v It refers to the average duration between the date of appointing mediator to the date of completion of the whole mediation process (in days); and it is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that year.