

**Cases referred to independent Mediators through Family Mediation
Co-ordinator's Office and Integrated Mediation Office from
01/01/2018 to 31/12/2018***

In 2018, a total of 212 cases have been referred to mediators by the FMCO and IMO. As at 31 December 2018, mediation has been conducted and completed in 115 cases, of which 70 have been settled after mediation. The success rate, based on cases completed through mediation, is 61%. The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, is 74 days.

Over average, it took 12 hours to reach a full agreement, 16 hours to reach a partial agreement and 9 hours to reach no agreement.

Regarding the cost of mediated cases, it was, on average HK\$10,100 per case / HK\$800 per hour for a case with full agreement; HK\$11,700 per case / HK\$800 per hour for a case with partial agreement and HK\$8,800 per case / HK\$1,000 per hour for a case without agreement.

According to the record kept by FMCO and IMO, 42% of cases appointed mediators from NGOs for family mediation. These NGOs would provide mediation service with concession rate to the parties with financial difficulty.

Cases referred to independent Mediators through
Family Mediation Co-ordinator's Office and Integrated Mediation Office
(From 01/01/2018 to 31/12/2018)*

Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case(hour)	Average Cost of Mediation per case (HK\$)
Cases with Full agreement	65 (57%)	12	\$10,100 per case/ \$800 per hour
Cases with Partial agreement	5 (4%)	16	\$11,700 per case/ \$800 per hour
Total number of cases with full/partial agreement	70 (61%)	-	-
Cases with No agreement	45 (39%)	9	\$8,800 per case/ \$1,000 per hour
Sub-total (Cases with Mediation)		115	
Cases settled/ withdrawn/ discontinued without mediation		43	
Others (e.g. result pending, etc)		54	
Total:		212	
Duration of the Whole Mediation Process (days) ^v		74	

^v It refers to the average duration between the date of appointing mediator to the date of completion of the whole mediation process (in days); and it is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that year.

*The IMO replaced FMCO and came into operation on 2 May 2018.