

Cases referred to independent Mediators through Integrated Mediation Office from 01/01/2020 to 31/12/2020

In 2020, a total of 202 cases have been referred to mediators by the IMO. As at 31 December 2020, mediation has been conducted and completed in 83 cases, of which 53 have been settled after mediation. The success rate, based on cases completed through mediation, is 64%. The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, is 79 days.

Over average, it took 12 hours to reach a full agreement, 13 hours to reach a partial agreement and 9 hours to reach no agreement.

Regarding the cost of mediated cases, it was, on average HK\$7,900 per case / HK\$700 per hour for a case with full agreement; HK\$6,700 per case / HK\$600 per hour for a case with partial agreement and HK\$6,100 per case / HK\$600 per hour for a case without agreement.

According to the record kept by IMO, 55% of cases appointed mediators from NGOs for family mediation. These NGOs would provide mediation service with concession rate to the parties with financial difficulty.

Cases referred to independent Mediators through
Integrated Mediation Office

(From 01/01/2020 to 31/12/2020)

Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case(hour)	Average Cost of Mediation per case (HK\$)
Cases with Full agreement	46 (56%)	12	\$7,900 per case/ \$700 per hour
Cases with Partial agreement	7 (8%)	13	\$6,700 per case/ \$600 per hour
Total number of cases with full/partial agreement	53 (64%)	-	-
Cases with No agreement	30 (36%)	9	\$6,100 per case/ \$600 per hour
Sub-total (Cases with Mediation)		83	
Cases settled/ withdrawn/ discontinued without mediation		39	
Others (e.g. result pending, etc)		80	
Total:		202	
Duration of the Whole Mediation Process (days) ^v		79	

^v It refers to the average duration between the date of appointing mediator to the date of completion of the whole mediation process (in days); and it is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that year.