

Cases referred to independent Mediators through Integrated Mediation Office (West Kowloon) from 06/07/2022 to 31/12/2022

Since the launch of IMO(WK) in July 2022, a total of 66 cases have been referred to mediators. As at 31 December 2022, out of the mediated cases, 49% had resulted in agreements. 51% of the mediated cases did not lead to any agreement. However, out of the mediated cases without any agreement, 4 cases eventually disposed of within 6 months. In addition, 10 cases did not go through mediation because parties could settle or round up their cases by direct negotiation after enquiry/ consultation with the IMO(WK). Ultimately, the overall settlement rate is 65%.

The duration between the date of appointing mediator to the date of completion of the whole mediation process, on average, is 23 days.

Out of the mediated cases, it took, on the average, 5 hours to reach a full agreement, 6 hours to reach a partial agreement and 4 hours to reach no agreement.

The mediators enlisted onto the panel of IMO(WK) provided mediation services for the case parties on a pro-bono basis.

Cases referred to independent Mediators through
Integrated Mediation Office (West Kowloon)

(From 06/07/2022 to 31/12/2022)

Level of agreement reached	Number of cases (%)	Average Time spent on Mediation per case (hour)
Cases with Full agreement	22 (47%)	5
Cases with Partial agreement	1 (2%)	6
Total number of cases with full/partial agreement	23 (49%)	-
Cases with No agreement	24 (51%)	4
Sub-total (Cases with Mediation)	47	
Cases not settled through mediation but disposed of within 6 months	4	
Total number of cases with settlement (rate) [#]	27 (57%)	
Cases settled without mediation*	10	
Overall settlement rate	37 (65%)	
Others (e.g. result pending, etc)	9	
Total:	66	
Duration of the Whole Mediation Process (days) ^v	23	

It is measured by adding the number of cases with settlement (full or partial) by mediation and those not settling through mediation but disposed of within 6 months afterwards, divided by the total number of cases with mediation over that relevant period.

* Amongst the SCT referrals in July – Dec 2022, 10 cases were settled by direct negotiation after enquiry/ consultation with the IMO(WK) without mediation.

^v It refers to the average duration between the date of appointing mediator to the date of completion of the whole mediation process (in days); and it is arrived by having the total number of days reported for the mediation process, divided by the number of cases with duration reported over that relevant period.