



How to “Build a Golden Bridge” ?

April Lam

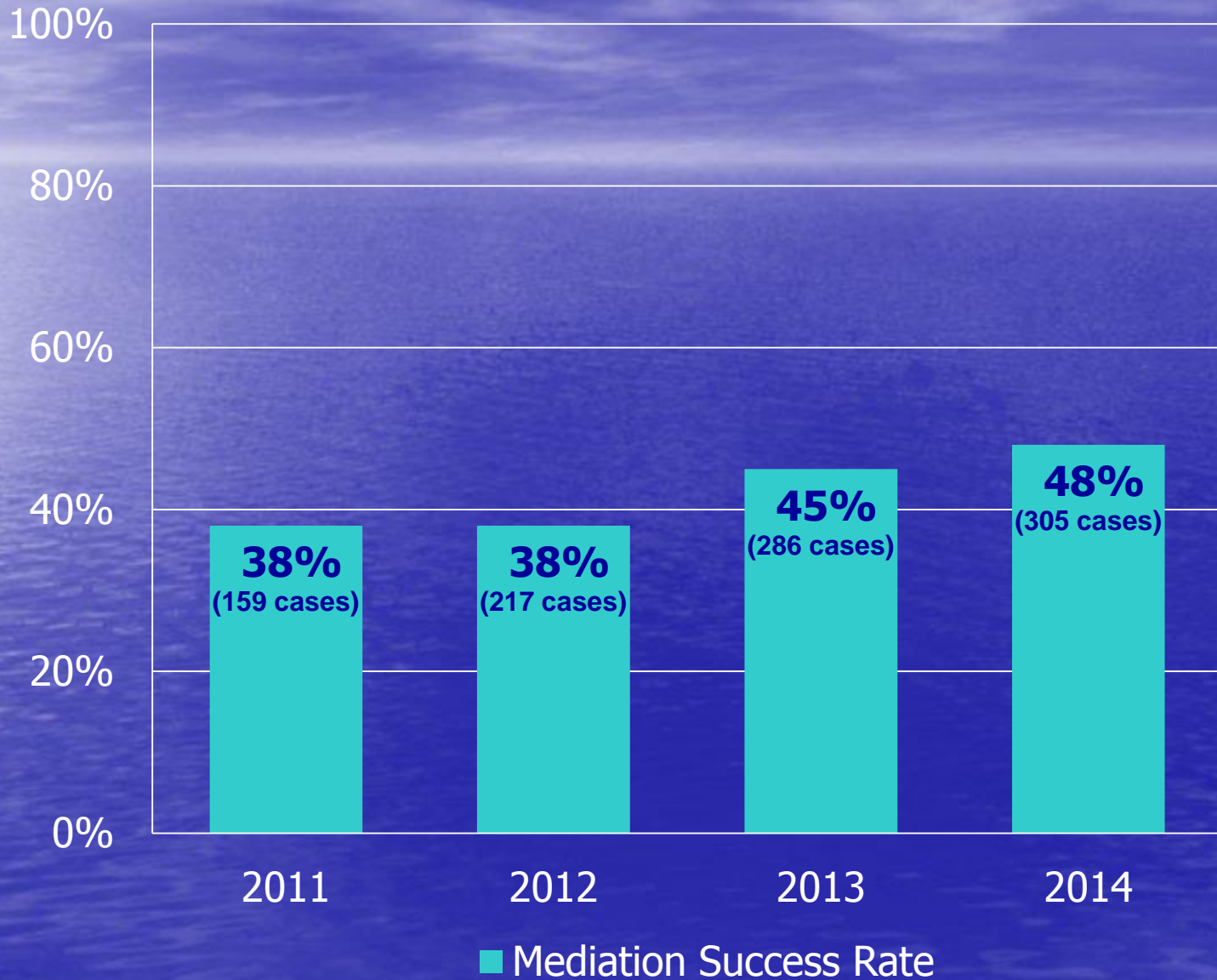
Senior Mediation Affairs Officer

The Judiciary

18.06.2015

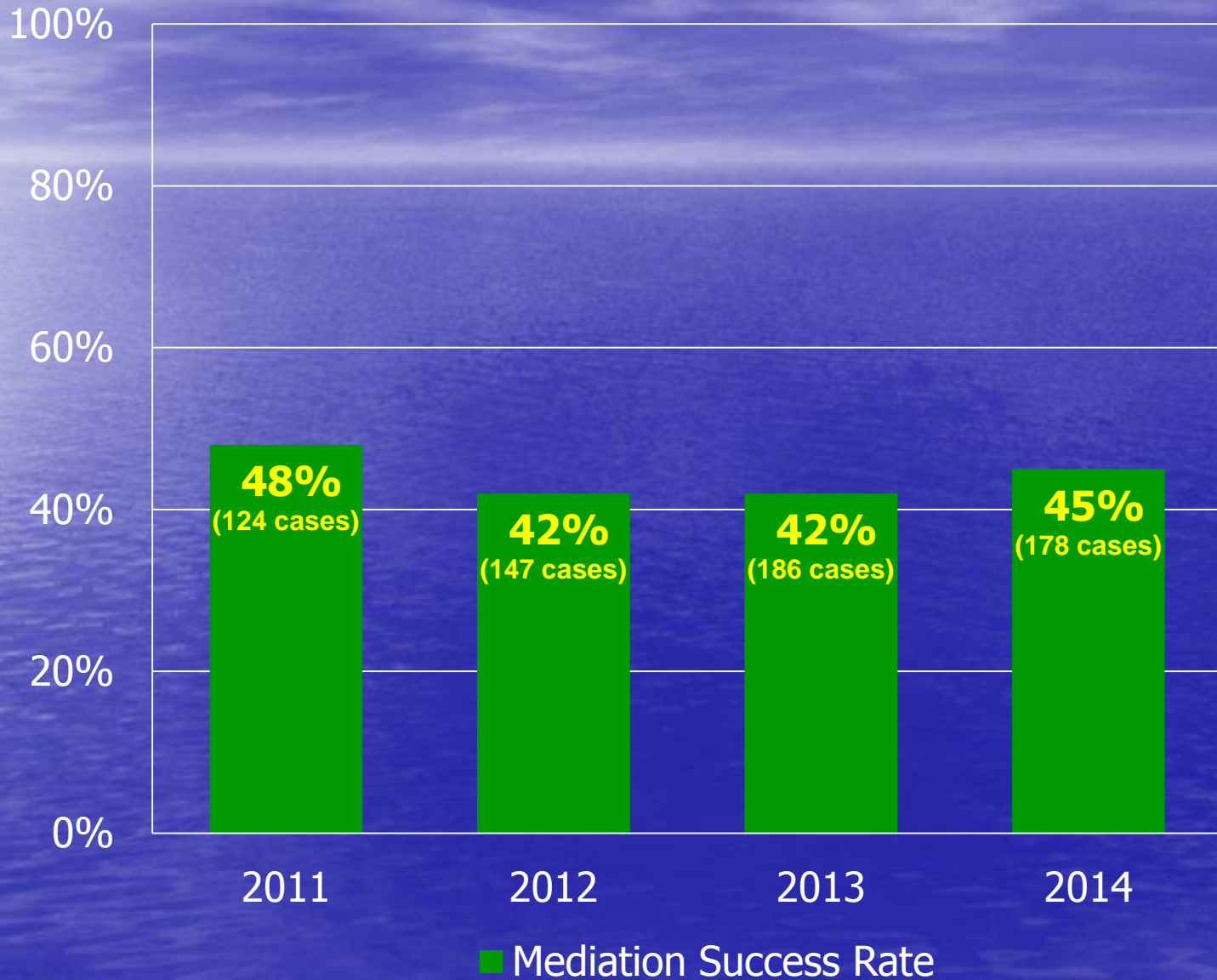


Court of First Instance Mediation Success Rate



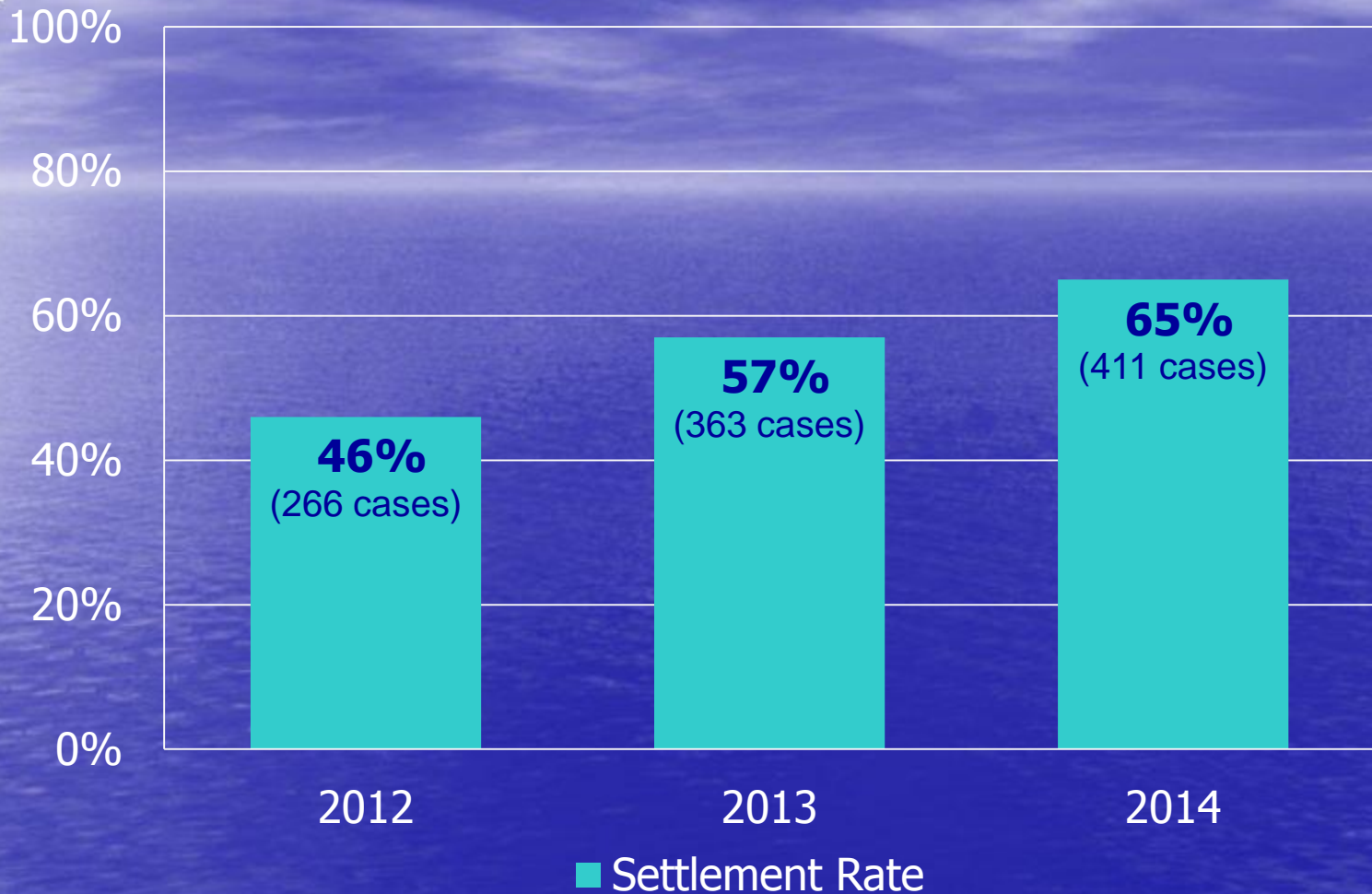


District Court Mediation Success Rate





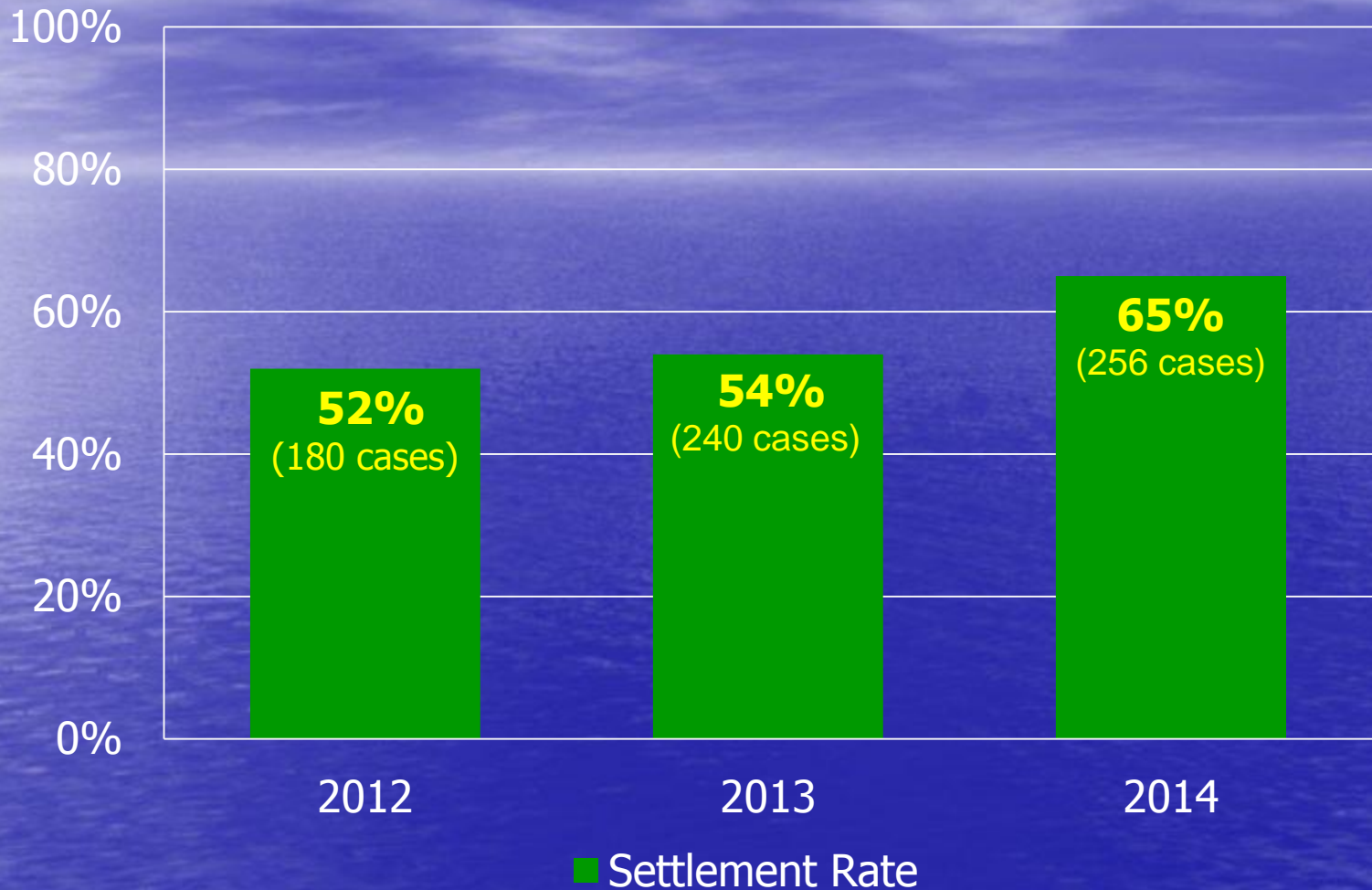
Court of First Instance Settlement Rate#



It is measured by adding the number of cases with settlement (full or partial) by mediation and those not settling through mediation but disposed of within 6 months afterwards, divided by the total number of cases with mediation over that year.



District Court Settlement Rate[#]



It is measured by adding the number of cases with settlement (full or partial) by mediation and those not settling through mediation but disposed of within 6 months afterwards, divided by the total number of cases with mediation over that year.



Court of First Instance Average Costs of Mediated Cases



	2011	2012	2013	2014
Full agreement	HK\$17,000 per case	HK\$18,200 per case	HK\$17,300 per case	HK\$18,400 per case
Partial agreement	HK\$30,100 per case	HK\$19,500 per case	HK\$23,500 per case	HK\$11,000 per case
No agreement	HK\$17,500 per case	HK\$17,100 per case	HK\$15,200 per case	HK\$17,400 per case



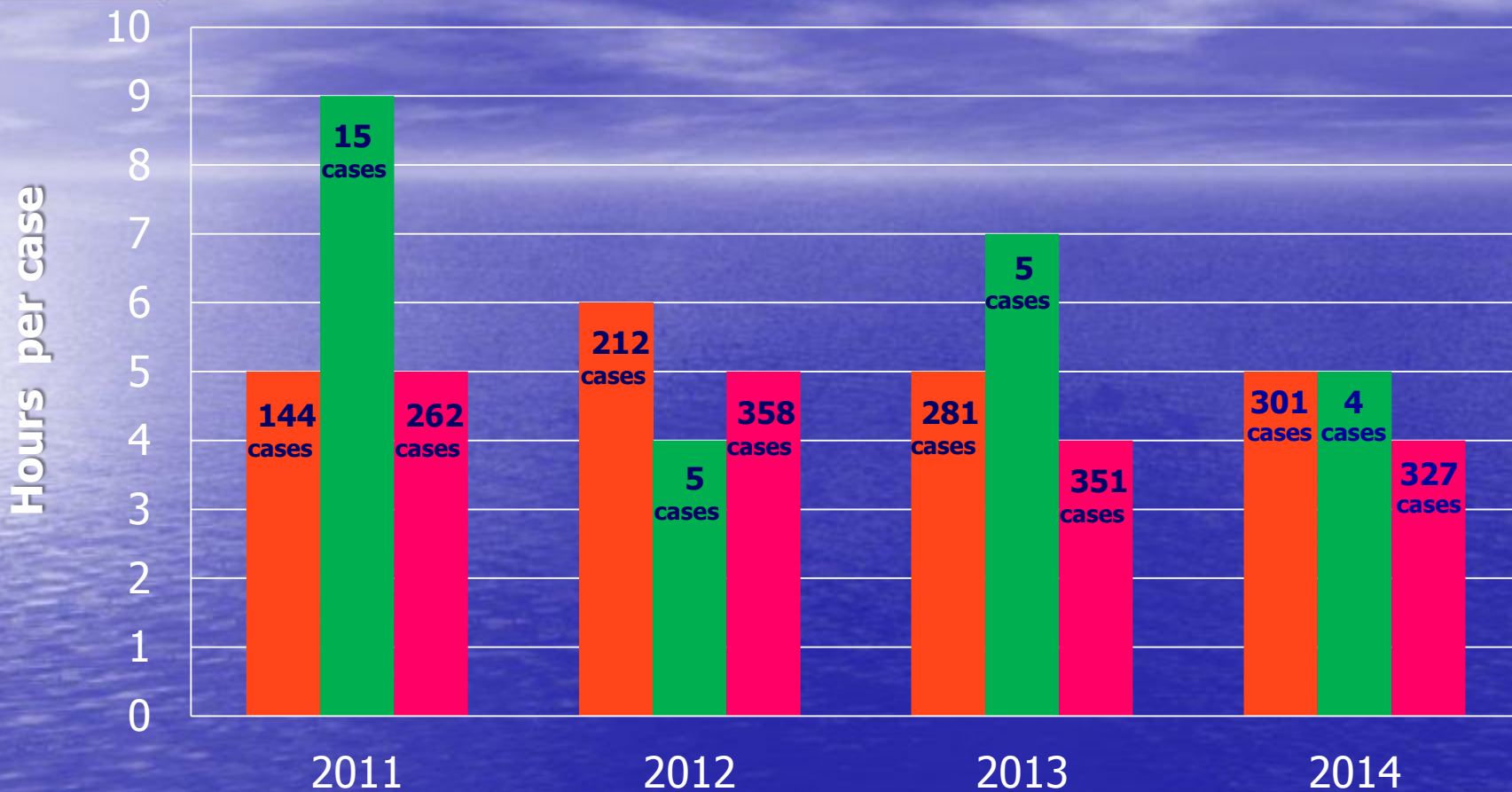
District Court Average Costs of Mediated Cases



	2011	2012	2013	2014
Full agreement	HK\$14,300 per case	HK\$13,100 per case	HK\$13,800 per case	HK\$12,900 per case
Partial agreement	HK\$23,800 per case	HK\$11,700 per case	HK\$17,400 per case	HK\$14,500 per case
No agreement	HK\$10,400 per case	HK\$11,400 per case	HK\$10,400 per case	HK\$10,500 per case



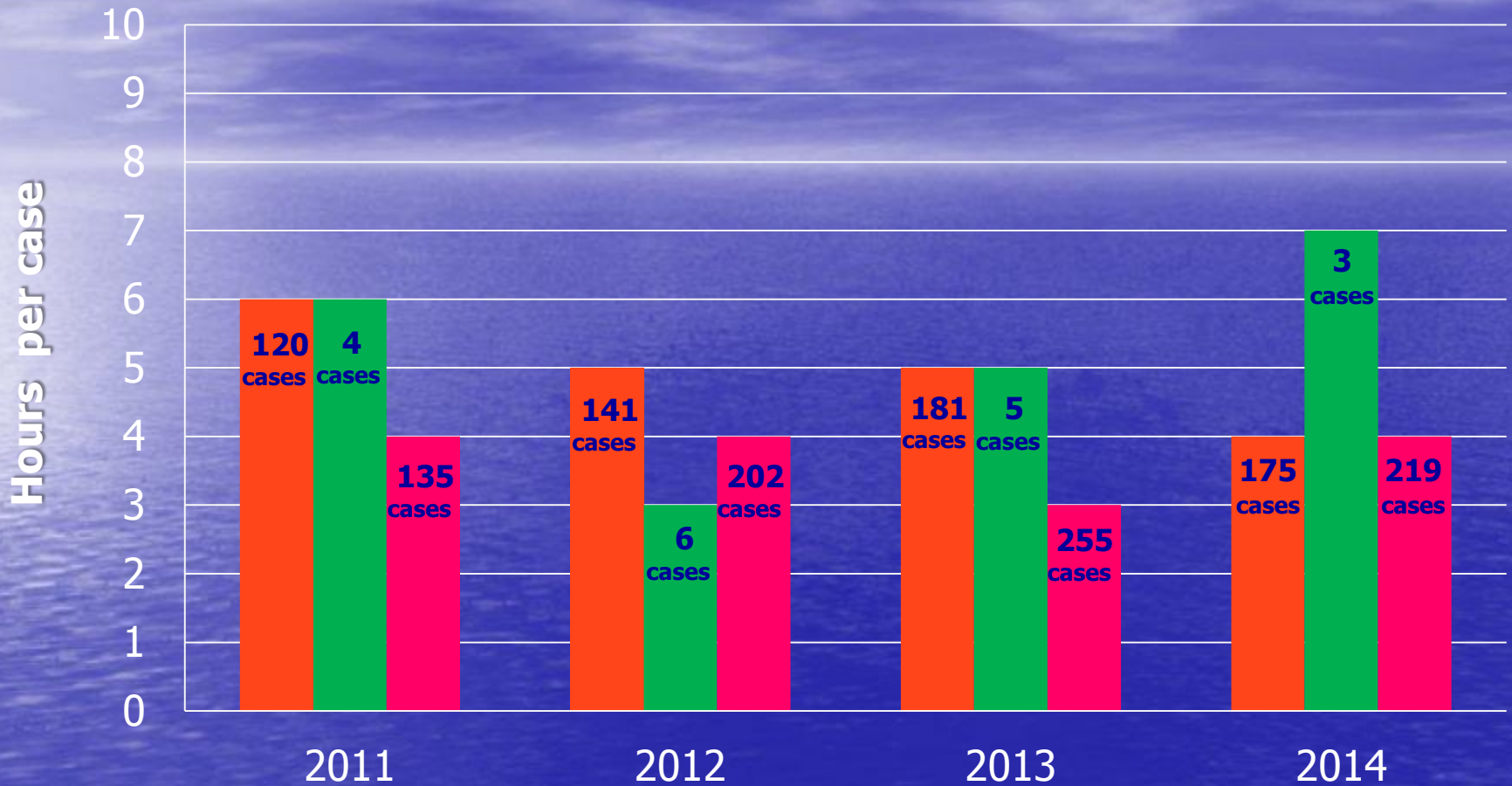
Court of First Instance Average Time Spent on Mediated Cases



	2011	2012	2013	2014
Full agreement	5 hours per case	6 hours per case	5 hours per case	5 hours per case
Partial agreement	9 hours per case	4 hours per case	7 hours per case	5 hours per case
No agreement	5 hours per case	5 hours per case	4 hours per case	4 hours per case



District Court Average Time Spent on Mediated Cases



	2011	2012	2013	2014
Full agreement	6 hours per case	5 hours per case	5 hours per case	4 hours per case
Partial agreement	6 hours per case	3 hours per case	5 hours per case	7 hours per case
No agreement	4 hours per case	4 hours per case	3 hours per case	4 hours per case



Court of First Instance

Average duration between the date of appointing mediator to the date of completion of mediation



	2012	2013	2014
Court of First Instance	39 days	43 days	40 days



District Court

Average duration between the date of appointing mediator to the date of completion of mediation



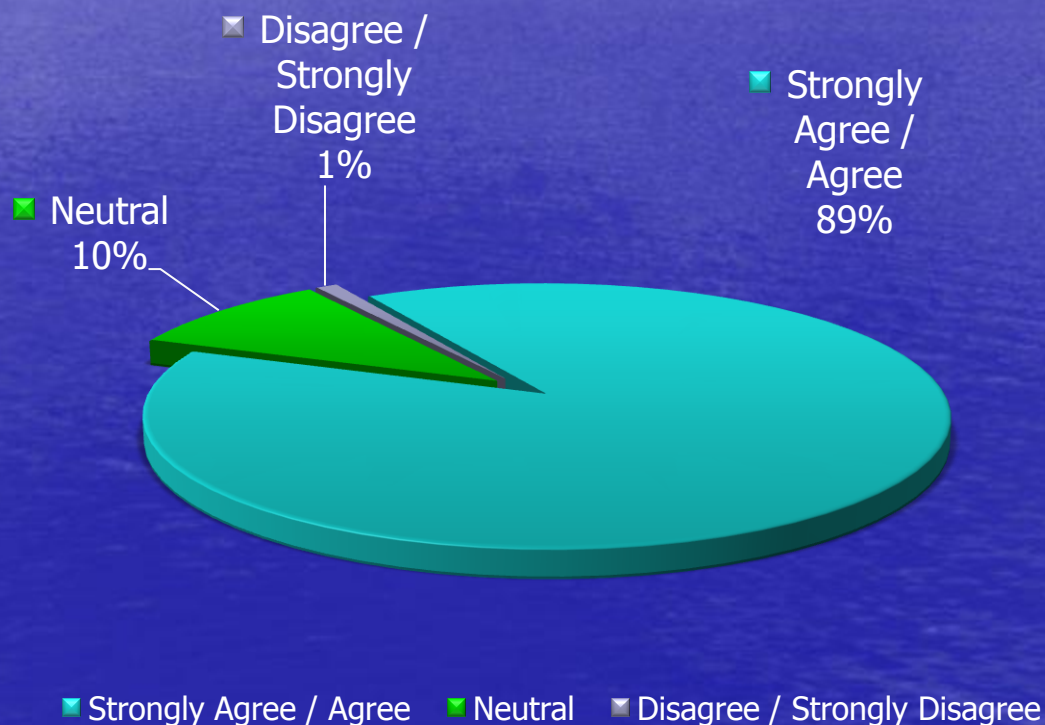
	2012	2013	2014
District Court	27 days	29 days	33 days



Summary of Users' Opinion Survey to Information Sessions on Mediation held by Mediation Information Office (Jan 2010 ~ Dec 2014)

Parties considered the Information Session on Mediation has helped better their understanding of mediation

	No.	%
Strongly Agree / Agree	1 333	89%
Neutral	154	10%
Disagree / Strongly Disagree	22	1%
Total	1 509	100%

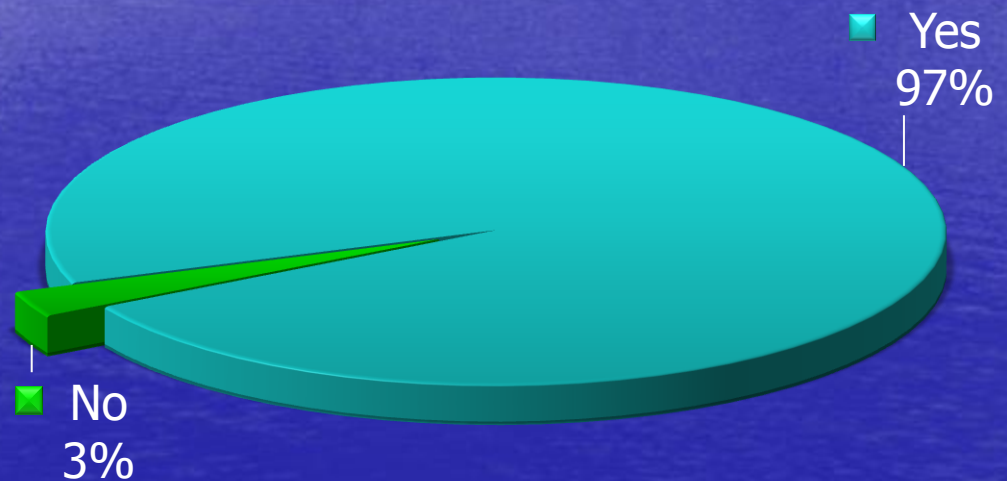




Summary of Users' Opinion Survey to Information Sessions on Mediation held by Mediation Information Office (Jan 2010 ~ Dec 2014)

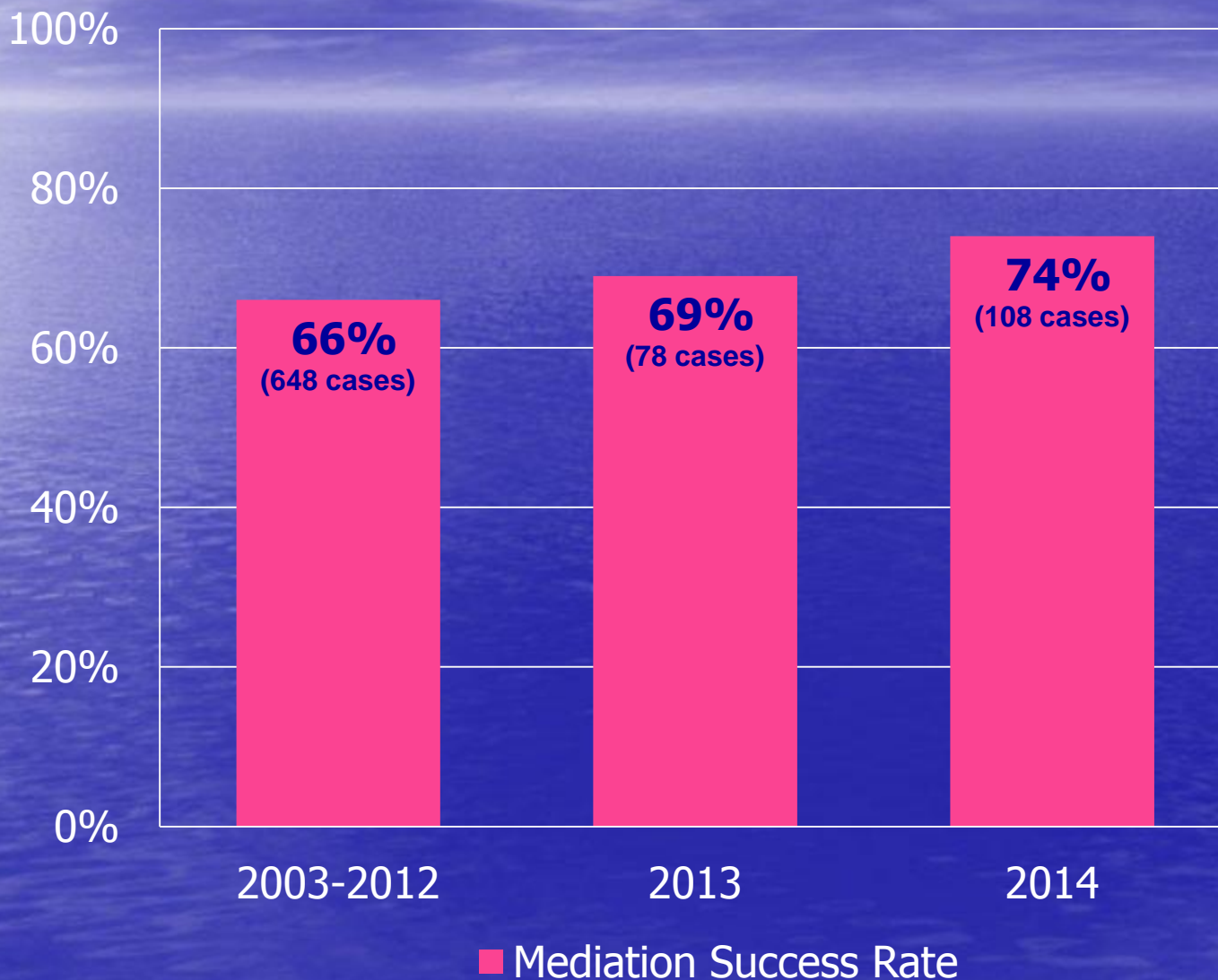
Parties would recommend the Information Session on Mediation to a friend in similar situation as theirs

	No.	%
Yes	1 468	97%
No	41	3%
Total	1 509	100%



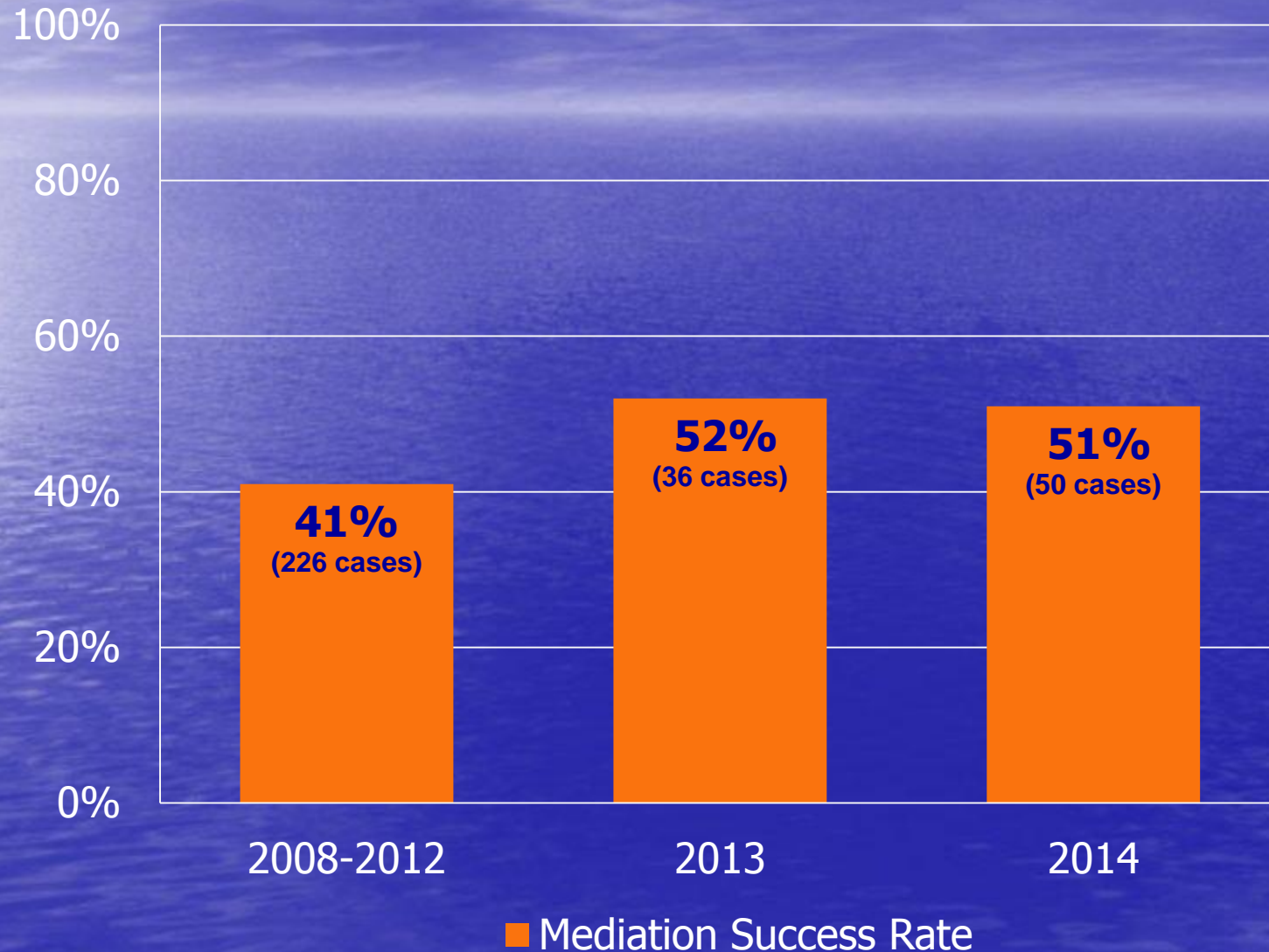


Family Mediation Co-ordinator's Office Mediation Success Rate 01.08.2003-31.12.2014





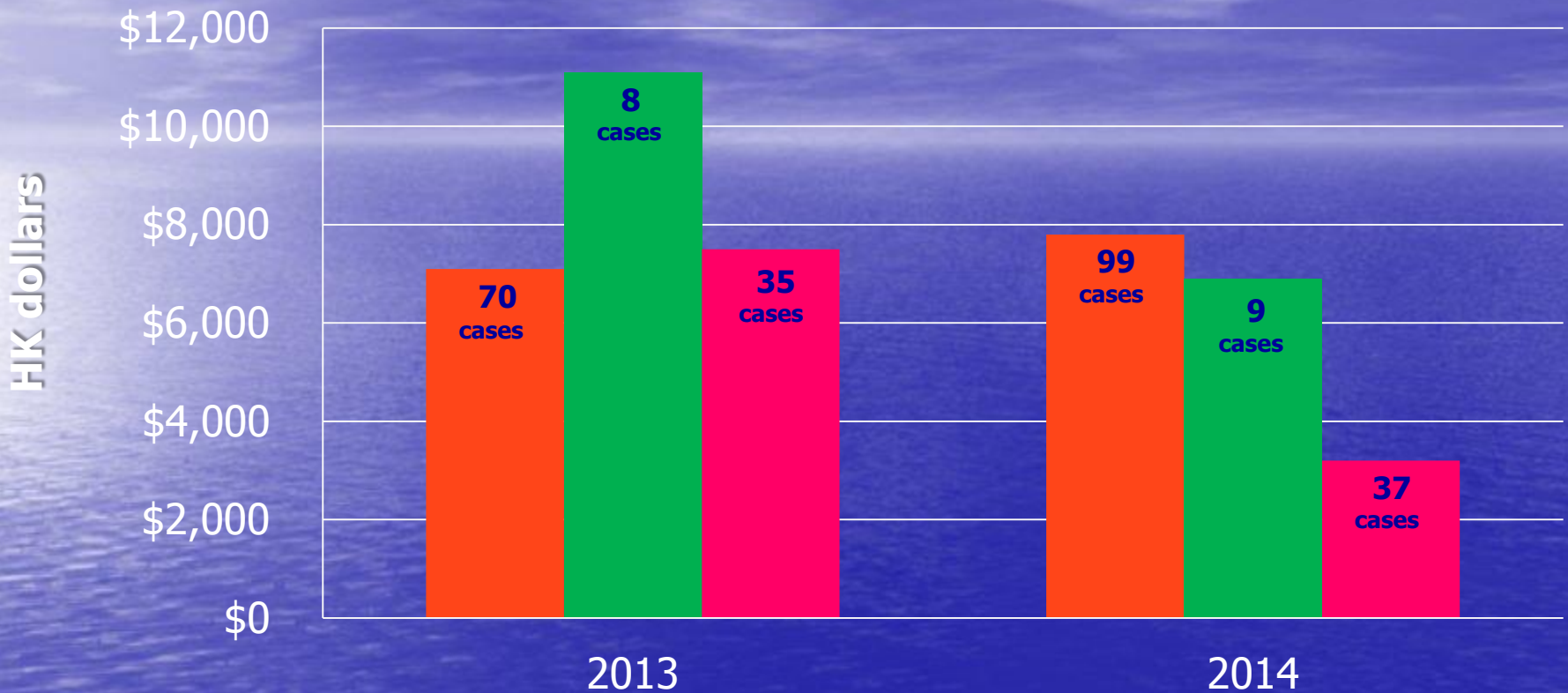
Building Management Mediation Co-ordinator's Office Mediation Success Rate 01.01.2008– 31.12.2014





Family Mediation Co-ordinator's Office

Average Costs of Mediated Cases



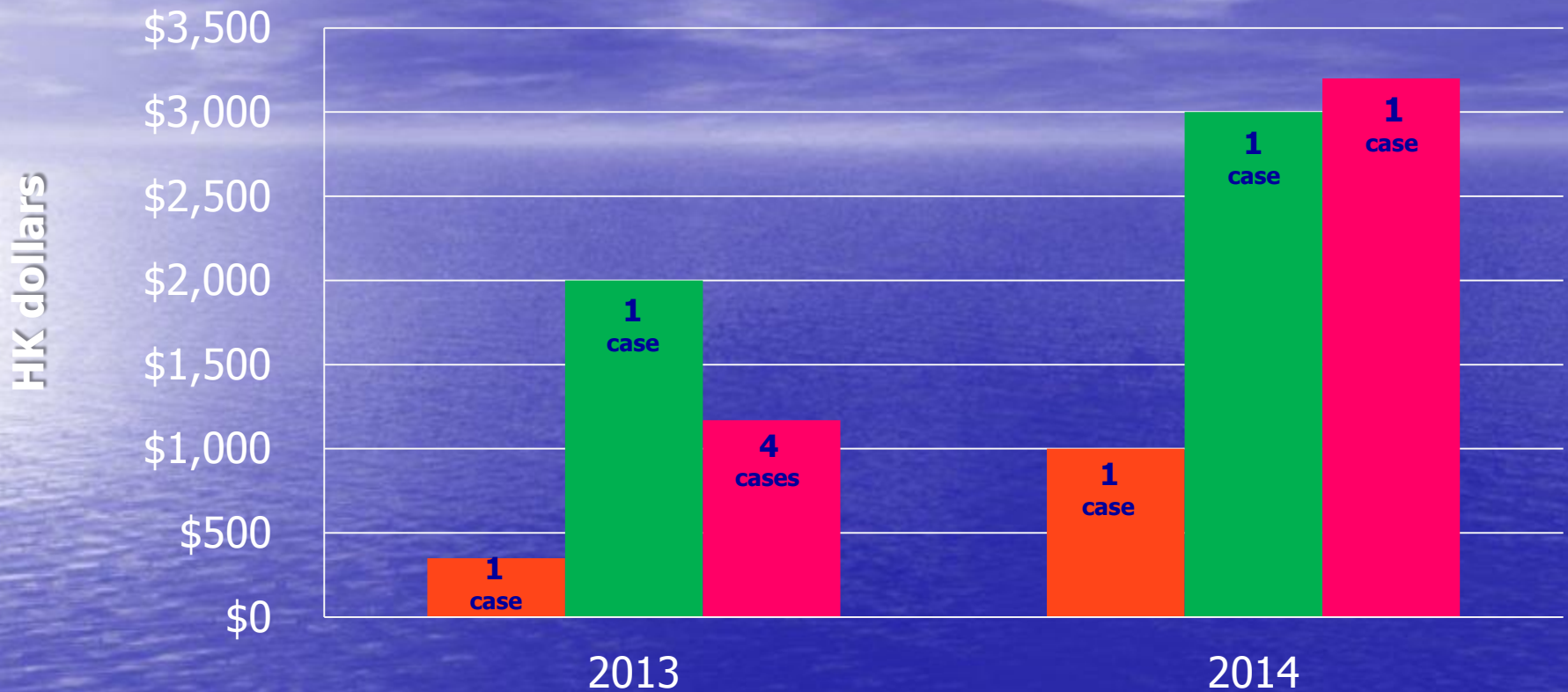
	2013	2014
Full agreement	HK\$7,100 per case	HK\$7,800 per case
Partial agreement	HK\$11,100 per case	HK\$6,900 per case
No agreement	HK\$7,500 per case	HK\$3,200 per case

* 73% & 67% of cases appointed mediators from NGOs for family mediation respectively in 2013 & 2014. These NGOs would provide mediation service with concession rate to parties with financial difficulty.

* The average cost of mediated cases before 2013 was not available.



Building Management Mediation Co-ordinator's Office Average Costs of Fee-charging Mediated Cases



	2013	2014
Full agreement	HK\$350 per case	HK\$1,000 per case
Partial agreement	HK\$2,000 per case	HK\$3,000 per case
No agreement	HK\$1,170 per case	HK\$3,200 per case

* 8% & 7% of cases chose mediators with fee charging respectively in 2013 & 2014.

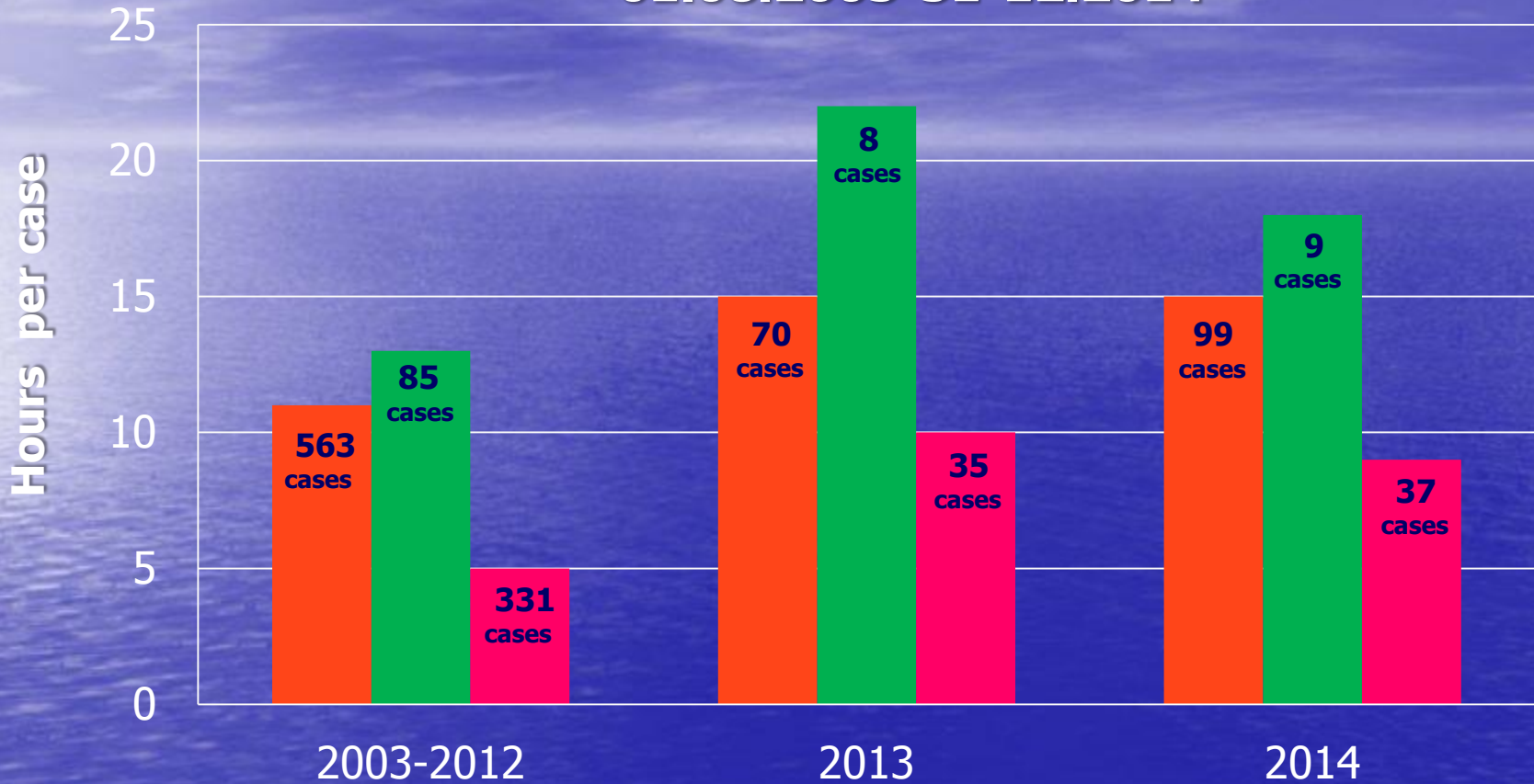
* The average cost of fee-charging mediated cases before 2013 was not available.



Family Mediation Co-ordinator's Office

Average Time Spent on Mediated Cases

01.08.2003-31-12.2014



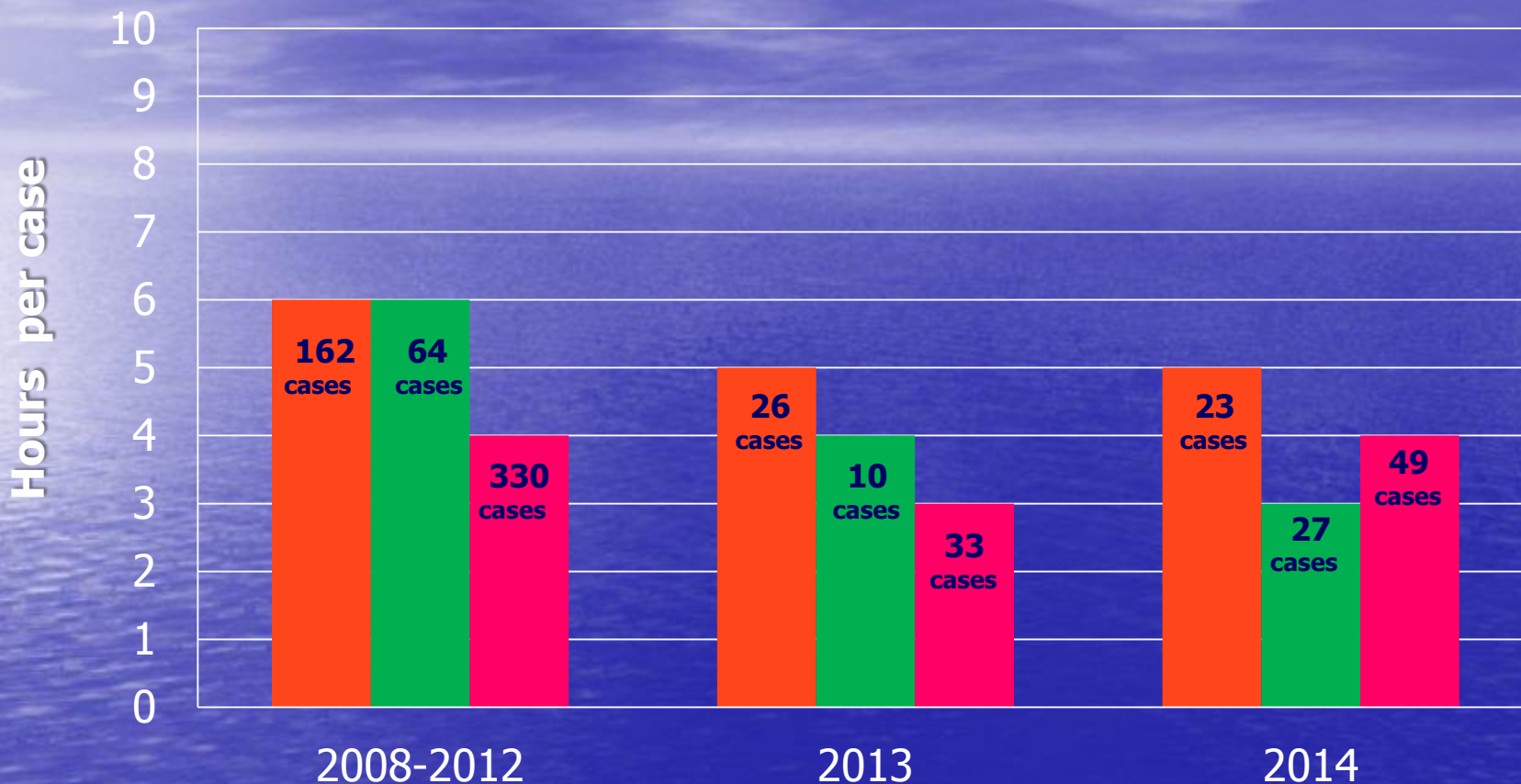
	2003-2012	2013	2014
Full agreement	11 hours per case	15 hours per case	15 hours per case
Partial agreement	13 hours per case	22 hours per case	18 hours per case
No agreement	5 hours per case	10 hours per case	9 hours per case



Building Management Mediation Co-ordinator's Office

Average Time Spent on Mediated Cases

01.01.2008-31-12.2014

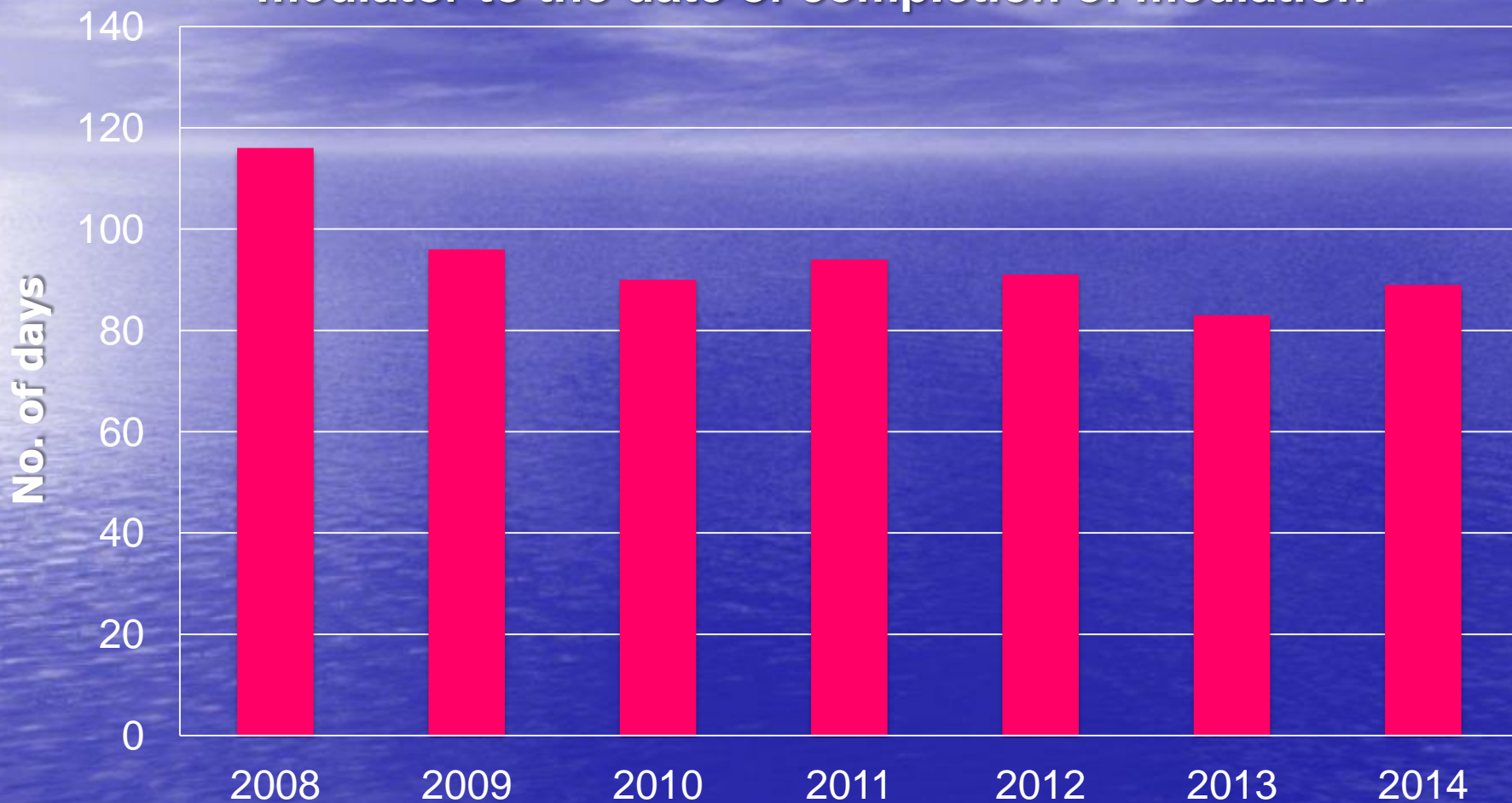


	2008-2012	2013	2014
Full agreement	6 hours per case	5 hours per case	5 hours per case
Partial agreement	6 hours per case	4 hours per case	3 hours per case
No agreement	4 hours per case	3 hours per case	4 hours per case



Family Mediation Co-ordinator's Office

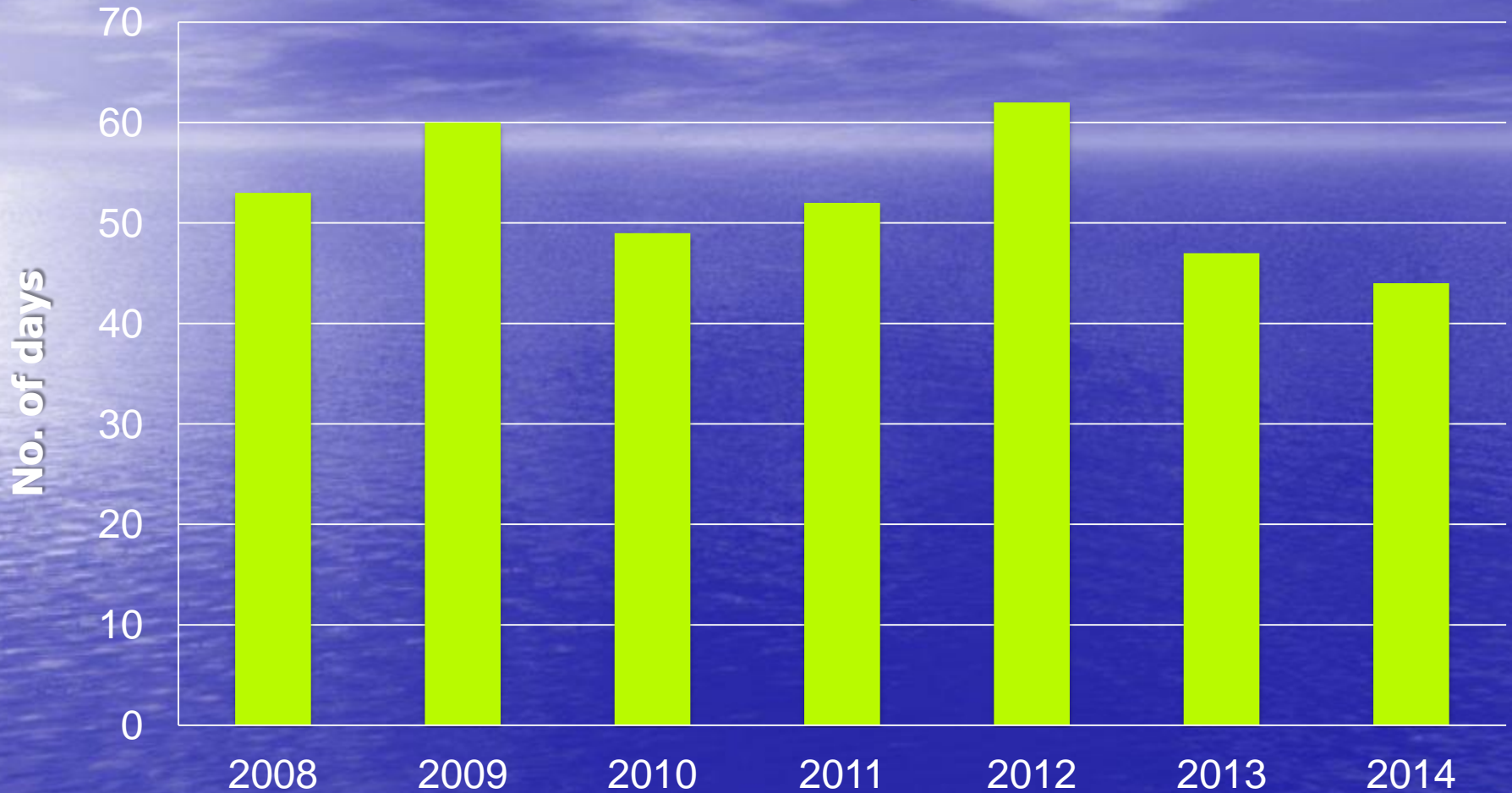
Average duration between the date of appointing mediator to the date of completion of mediation



	2008	2009	2010	2011	2012	2013	2014
FMCO	116 days	96 days	90 days	94 days	91 days	83 days	89 days



Building Management Mediation Co-ordinator's Office Average duration between the date of appointing mediator to the date of completion of mediation

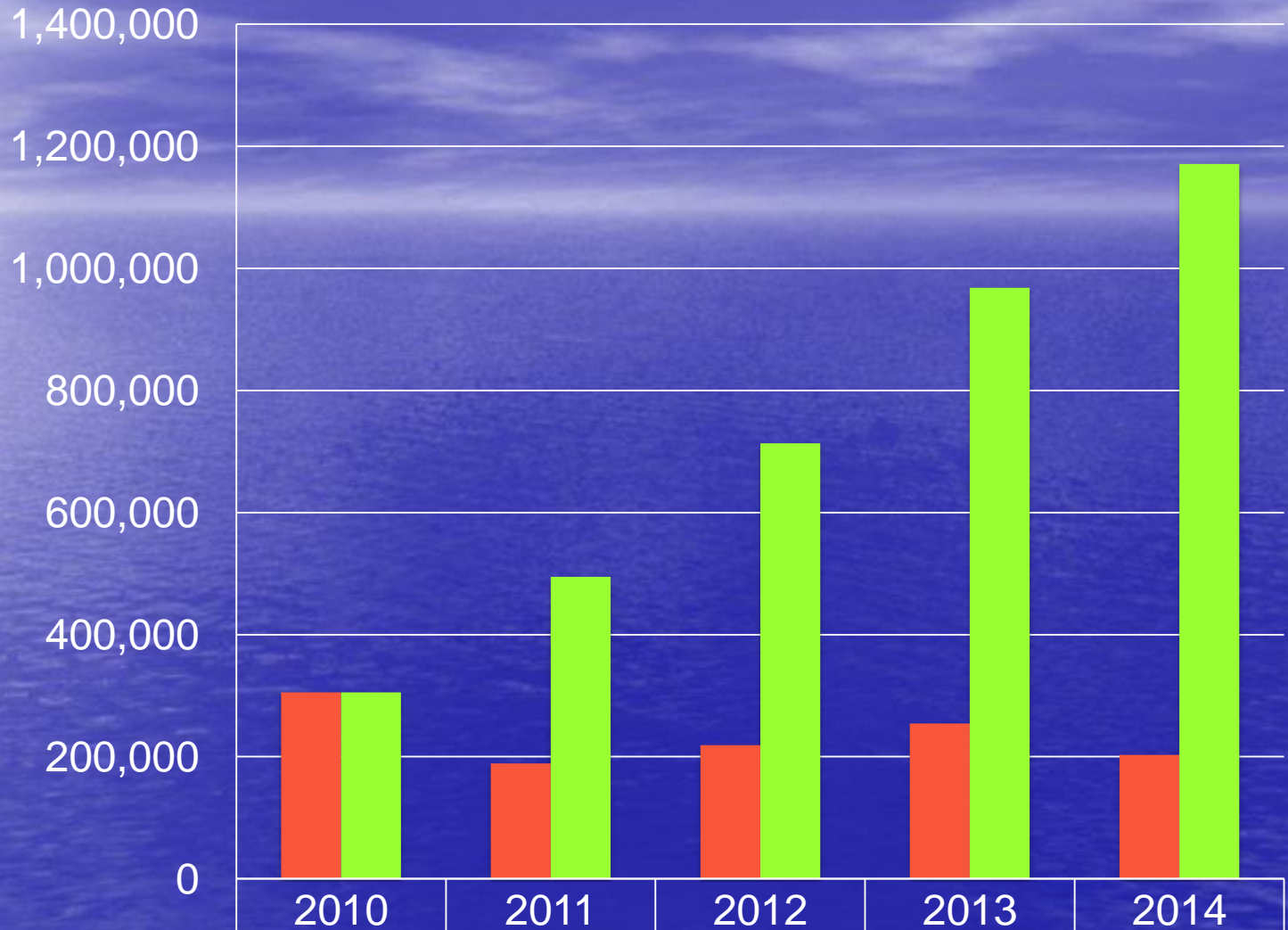


	2008	2009	2010	2011	2012	2013	2014
BMMCO	53 days	60 days	49 days	52 days	62 days	47 days	44 days



Mediation Website Statistic

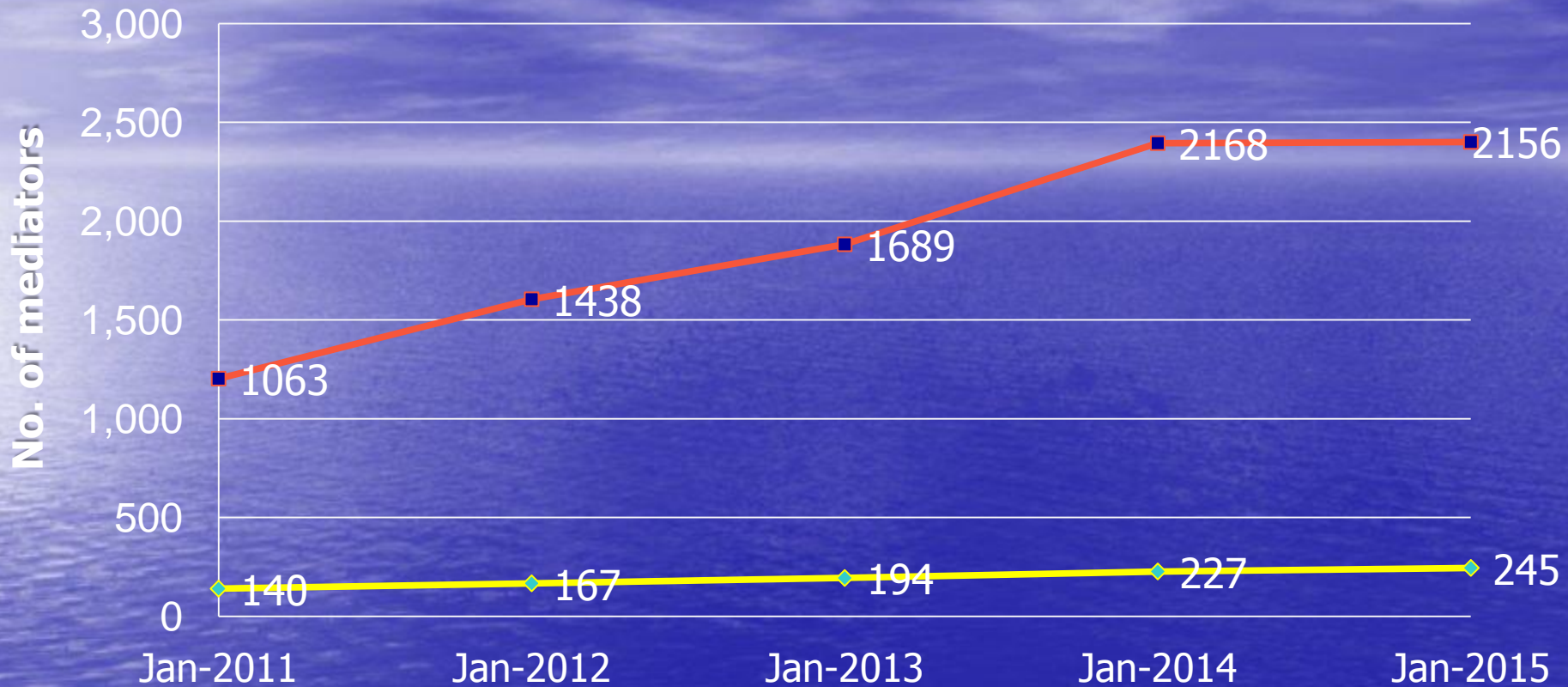
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■ Yearly	305,551	189,126	218,788	254,636	203,024
■ Accumulated Yearly	305,551	494,677	713,465	968,101	1,171,125



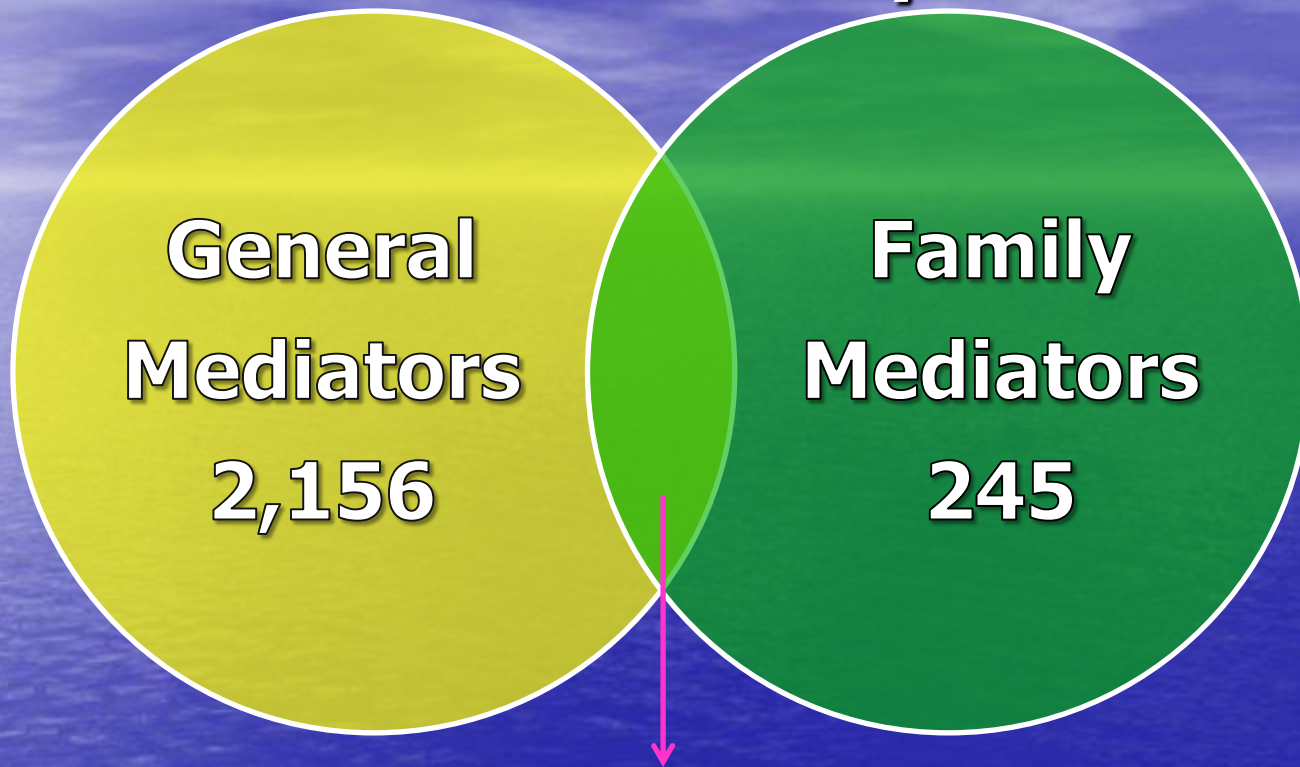
Total number of mediators in Hong Kong



	Jan 2011	Jan 2012	Jan 2013	Jan 2014	Jan 2015
General Mediators	1,063	1,438	1,689	2,168	2,156
Family Mediators	140	167	194	227	245
Total	1,203	1,605	1,883	2,395	2,401



Total number of mediators in Hong Kong as at January 2015



**84 mediators are
both GM & FM**

Remarks:

The mediators came from 9 organizations – Hong Kong Mediation Accreditation Association Limited (HKMAAL), the Hong Kong Mediation Council, the Hong Kong Bar Association, the Law Society of Hong Kong, the Chartered Institute of Arbitrators (East Asia Branch), the Hong Kong Institute of Arbitrators, the Hong Kong Institute of Architects, the Hong Kong Institute of Surveyors and the Hong Kong Mediation Centre.



Humility

A powerful mediation skill

- Choosing to adopt humility in life enhances improvement
- Choosing not to take credit for the victories or blame for the defeats
- Choosing to esteem others above oneself encourages harmony



Be a “Healthy” mediator

- Restore a tendering heart
- Refresh the mission →
“mediation as a way of life”
- Recollect positive thinking



~ The End ~

Thank You